

Open Report on behalf of Andrew Crookham, Executive Director - Resources

Report to:	Overview and Scrutiny Management Board
Date:	26 May 2022
Subject:	Delivery of HR Administration, Payroll, Exchequer, Adult Care Finance and the Customer Service Centre (CSC)

Summary:

This report invites the Overview and Scrutiny Management Board to consider a report on the Delivery of HR Administration, Payroll, Exchequer, Adult Care Finance and the Customer Service Centre (CSC), which is being presented to the Executive on 07 June 2022. The views of the Board will be reported to the Executive as part of its consideration of this item.

Actions Required:

The Overview and Scrutiny Management Board is invited to: -

- 1) Consider the attached report and to determine whether the Board supports the recommendations to the Executive as set out in the report.
- 2) Agree any additional comments to be passed on to the Executive in relation to this item.

1. Background

The Executive is due to consider a report on the Delivery of HR Administration, Payroll, Exchequer, Adult Care Finance and the Customer Service Centre (CSC) at its meeting on 07 June 2022.

2. Conclusion

Following consideration of the attached report, the Board is requested to consider whether it supports the recommendations in the report and whether it wishes to make any additional comments to the Executive. Comments from the Board will be reported to the Executive.

3. Consultation

The Board is being consulted on the proposed decision of the Executive on 07 June 2022.

4. Appendices

These are listed below and attached at the back of the report	
Appendix 1	Delivery of HR Administration, Payroll, Exchequer, Adult Care Finance and the Customer Service Centre (CSC) to be presented to the Executive on 07 June 2022

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Sophie Reeve who can be contacted at Sophie.reeve@lincolnshire.gov.uk or on 07931715366.